

Frontier
COMMUNICATIONS



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October 19, 2016

Docket Control
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

T-04036A-16-0372

RE: Frontier Communications of America, Inc. - AZ C.C. Tariff No. 2
Docket No.: T-04036A

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of AZ C.C. Tariff No. 2 for Frontier Communications of America, Inc.

The purpose of this filing is to standardize the naming and descriptions of Operator Services and categorize these services by intraLATA and InterLATA. This filing also removes Busy Line Verification and Interrupt services from Tariff No. 2. These services are in the Exchange and Network Service Tariffs.

It is respectfully requested that this tariff become effective on November 20, 2016.

An additional copy of this cover letter is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please return approved stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this filing to Kirk Lee at (425) 261-5855 or Kirk.Lee@ftr.com.

Sincerely,

R. Kirk Lee
Manager, Government & External Affairs

RKL: lms
Enclosures

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2016 OCT 17 PM 3:01

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CHECK SHEET

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

Page Number Revision

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* Indicates pages included with this filing.

Issued: October 19, 2016

Effective Date: November 20, 2016

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Elk Grove, CA 95624

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

Aggregator - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

Authorized User - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

Collect - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges. (T)
(T)

Commission - Refers to the Arizona Corporation Commission.

Company - Frontier Communications of America, Inc. ("the Company"), unless otherwise indicated by the context.

Consumer - A person who is not a Customer initiating any telephone calls using operator services.

Customer - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with tariff regulations.

Customer Premises Equipment - Terminal equipment, as defined herein, which is located on the Customer's premises.

Day Rate Period - After 8:00 am to, but not including, 5:00 pm Monday through Friday.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *cont'd.*

Evening Rate Period - After 5:00 pm to, but not including, 11:00 pm Monday through Friday, and on Sunday.

LEC - Local Exchange Company.

Night/Weekend Rate Period - After 11:00 pm to, but not including, 8:00 am Monday through Friday, all day Saturday, and Sunday to, but not including 5:00 pm.

Operator Dialed Surcharge - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Operator Assisted Station to Station - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

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Operator Assisted Person to Person - An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

Special Access - Where access between the Subscriber or Customer and the interexchange carrier is provided on dedicated circuits. The cost of Special Access is billed to the Customer by the local exchange carrier, or other approved access provider.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *cont'd.*

Subscriber - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of transient third party Customers or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber is also a Customer under the terms of the tariff.

Switched Access - Where access between the Customer and the Carrier is provided on local exchange company circuits capable of accessing the local switched network. The cost of switched Feature Group access is billed to the Carrier.

Terminal Equipment - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

Billed to Third Number - Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

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V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

SECTION 3 - SERVICE DESCRIPTION AND MAXIMUM RATES, *cont'd.***3.6 Operator Services, *cont'd.*****3.6.9 Maximum Service Charge Per Call**

	<u>Billed To</u>		
<u>Customer Dialed Credit Card Station</u>	<u>Credit Card</u>		
Customer Dialed/Automated	\$1.50		
Customer Dialed and Operator Assisted	\$1.50		
Customer Dialed and Operator Must Assist	\$1.50		
<u>Operator Station</u>	<u>Per Call</u>		(T)
	<u>IntraLATA</u>	<u>InterLATA</u>	(N)
Operator Assisted Station to Station	\$2.30	\$2.30	(T)(N)
Collect	\$2.30	\$2.30	
Operator Assisted Person to Person	\$4.50	\$4.50	
Billed to Third Number	\$2.30	\$2.30	(T)(N)
<u>Operator Dialed Surcharge</u>	<u>All Calls</u>		(N)
Customer Dialed	\$1.30		
Operator Dialed	\$1.50		
Public Payphone Surcharge	\$0.26		

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SECTION 3 - SERVICE DESCRIPTION AND MAXIMUM RATES, *cont'd.*

Reserved For Future Use

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SECTION 6 - CURRENT PRICE LIST, *cont'd***Operator Services, *cont'd*****Service Charge Per Call - Per Minute**

		<u>Billed To</u>	
<u>Customer Dialed Credit Card Station</u>		<u>Credit Card</u>	
Customer Dialed/Automated		\$1.50	
Customer Dialed and Operator Assisted		\$1.50	
Customer Dialed and Operator Must Assist		\$1.50	
<u>Operator Station</u>		<u>Per Call</u>	
		<u>IntraLATA</u>	<u>InterLATA</u>
Operator Assisted Station to Station		\$2.30	\$2.30
Collect		\$2.30	\$2.30
Operator Assisted Person to Person		\$4.50	\$4.50
Billed to Third Number		\$2.30	\$2.30
<u>Operator Dialed Surcharge</u>		<u>All Calls</u>	
Customer Dialed		\$1.30	
Operator Dialed		\$1.50	
Public Payphone Surcharge		\$0.47	

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SECTION 6 - CURRENT PRICE LIST, *cont'd.*

Directory Assistance

Directory Assistance, per Request	\$1.15
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